

Emergency Housing Assistance Program Services

24-Hour Hotline

Emergency Housing Shelter

Temporary Off-Site Lodging

Rental Assistance

Information and Referrals

Supportive Services

Services are available to eligible households regardless of race, age, sex, religion, sexual orientation, national origin, or disability.

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Community Services Block Grant (CSBG)
Otsego County Department of Social Services
The United Way of Mid-Rural NY

Emergency Housing Assistance Program



24-Hour Hotline | 607.433.8318

Emergency Housing, Rental Assistance,
and Housing Support Services

For more information contact OFO at:

607.433.8335
D/HH/DB Relay- 711

Monday – Friday
8:00AM - 5:00PM

Language Interpretation
Services Available



Emergency Housing

Opportunity House

Opportunity House is a 24-hour staffed shelter that offers temporary housing to homeless families from Otsego County. Eligible households may stay at Opportunity House up to 90-days while they look for new, permanent housing.

Opportunity House offers:

- Private and semi-private bedrooms and bathrooms
- Shared kitchen and laundry facilities
- 24-hour security and staffing
- Transportation assistance
- Computer access for job and housing searches
- Referrals to supportive services

To stay at Opportunity House you must:

- Have been a resident of Otsego County for the last 30 consecutive days
- Apply for emergency housing assistance with Otsego County Department of Social Services (DSS)
- Present photo identification
- Provide proof of eviction (e.g. letter or notice)
- Comply with any DSS requirements
- Other eligibility requirements may apply

Off-Site Lodging

Temporary, overnight lodging at area motels may be available on a case-by-case basis for homeless households who have not yet applied with the Otsego County Department of Social Services (DSS) for emergency housing assistance. Off-site lodging is dependent upon availability.

Code Blue

Staff may help coordinate housing when nighttime temperatures or windchill drop below 32° Fahrenheit.

Rental Assistance

Rental assistance offers support to individuals and families so they may remain in or obtain permanent housing. The goal of rental assistance is to prevent homelessness and ensure housing stability.

What we may offer:

- Short-term rental subsidies
- Coordinating access to supportive services

Not all households will receive or are eligible for all the financial assistance listed above.

To receive rental assistance you must:

- Have been a resident of Otsego County for the last 30 consecutive days
- Not receiving any other subsidy (e.g. Section 8)
- Have household income that falls within program limits
- Other eligibility requirements may apply

Eviction Prevention

Eviction prevention offers support to individuals and families so they may remain in current living situation.

We may provide referrals to:

- Legal Aid Society of Mid-New York
- Coordinated Entry through the Continuum of Care

Rental assistance will only be provided for housing that meets HUD Fair Market Rents and Income Limit standards.

Housing Support Services

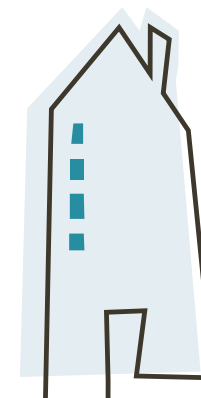
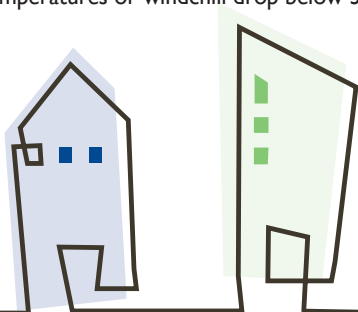
Opportunities for Otsego provides support services to household that are literally homeless, at risk of homelessness and fleeing or attempting to flee domestic violence so that they may obtain permanent housing. Housing Coordinators link households to community resources and support individuals in remaining safe and maintaining stable housing. Additional support may be available to ensure the retention of housing.

What we offer:

- Assistance in speaking with landlords
- Goal planning based on a household's needs and strengths
- Information and referrals to community resources
- Budget counseling
- Referrals to legal services

For more information or for immediate assistance call the **Emergency Housing Program 24-Hour Hotline**

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