

## Housing Assistance Program Services

- 24-Hour Hotline
- Emergency Housing Shelter
- Off-Site Lodging
- Rent and Mortgage Assistance
- Information and Referrals
- Supportive Services
- Transportation Assistance

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The leader in developing innovative solutions that promote healthy lives, thriving families, and caring communities.



Opportunities for Otsego  
3 West Broadway  
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[www.ofoinc.org](http://www.ofoinc.org)

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The Otsego County Department of Social Services  
The United Way of Delaware and Otsego Counties  
F.E.M.A. – Emergency Shelter and Food Program

Services are available to eligible households regardless of race, ethnicity, religion, language, ability, or sexual orientation.

For more information contact OFO at:

**607.433.8318**

24-Hours a Day  
7 Days a Week

# Housing Assistance Program



**24-Hour Hotline | 607.433.8318**

Emergency Housing, Rent and Mortgage Assistance,  
and Support Services



## Emergency Housing Shelter

The Emergency Housing Shelter offers a safe, supportive, temporary living environment for homeless individuals and families. The goals of the program are to help homeless families get back on their feet and to assist them in finding permanent housing.

### What Does The Emergency Shelter Offer?

- Private and semi-private bedrooms and bathrooms
- Shared kitchen and laundry facilities
- 24-hour security and staffing
- Transportation assistance
- Computer access for job and housing searches
- On-site counseling and referrals to supportive services

### Who Is Eligible?

You are eligible if you...

- Have been a resident of Otsego County for at least 30 days
- Have applied for emergency housing assistance through the Otsego County Department of Social Services (DSS)
- Do not have family or friends to stay with
- Have photo identification
- Are at least 18 years of age\*

\*Anyone under 18 years can get help by calling the LIFEHouse hotline at 866.HELP.130.



## Off-Site Lodging

Off-site lodging at area motels is available to homeless households who have not yet met with the DSS Housing Worker or who are waiting to enter the emergency housing shelter. Transient households are eligible for off-site lodging on a case-by-case basis.

### Who Is Eligible?

You are eligible if you...

- Do not have family or friends to stay with
- Are sober and have any mental health issues under control
- Are at least 18 years of age\*

## Rent and Mortgage Assistance

Rent or mortgage assistance provides financial support to households who are behind on housing payments, are at risk of being evicted, or need additional assistance to get into new housing. The goal of this program is to keep families in their current housing or assist in securing more suitable, safer housing.

### What Does the Rent and Mortgage Program Provide?

- Assistance with back rent/mortgage payments
- Help in getting households in new housing
- Utility assistance
- Short-term rental subsidies
- Miscellaneous fees and other expenses on a case-by-case basis

\*Not all households are eligible to receive all the financial assistance listed above\*

### Who Is Eligible?

You are eligible if you are...

- A resident of Otsego County
- Not eligible for DSS assistance or need more assistance than what is available
- Named on the lease or the documented homeowner

## Housing Support Services

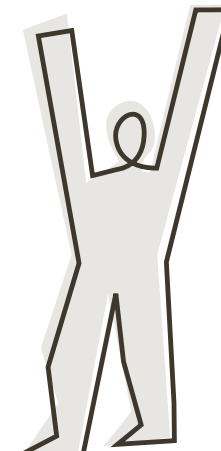
The Housing Assistance Program provides support services to homeless and at-risk households during their transition from temporary to permanent housing. Case Managers connect households to community resources and support individuals in finding and keeping safe, stable housing. Additional support is available to ensure the maintenance of housing.

### What Does Housing Support Services Offer?

- Help in finding safe, affordable housing
- Assistance in speaking with landlords
- Goal planning based on a household's needs and strengths
- Information and referrals to community programs
- Budget counseling
- Linkages to legal services to prevent eviction
- Transportation assistance
- Ongoing case management through one-on-one support and home visits

For information on any of OFO's housing services, call the 24-Hour Hotline:

# 607.433.8318



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